

FPinfomart Mobile software is designed to facilitate searching, retrieving and receiving FPinfomart database content on your hand-held mobile device. With FP Mobile you can send specific articles to other Mobile users or save them to your device. For more information, as well as answers to frequently asked questions please visit [FP Mobile FAQs](#).

Installing Mobile on your handheld device

After confirming from the attached chart that you are currently using a Blackberry model and Operating System that we support, please send this link; <http://www.fpinfomart.ca/mobile/download/bb/FPinfomart.jad> to your Blackberry via an email.

Click on this link from within the Blackberry browser to begin the process of downloading the software. If there was a previous download attempt this will overwrite the previously installed software.

Once you have successfully installed the software and rebooted your Blackberry, you will see a green square FP icon in your Blackberry main menu. There are two further steps you must perform.

When launching the FPinfomart Mobile application for the first time, you will receive a pop-up box asking you to allow a socket connection. Check the box next to "Allow all Socket Connections," and then click "Always Allow this Connection."* You may be prompted twice, depending on your device and operating system.

Second, you will then be asked to login with your FPinfomart User Id and password. Enter this information and click the "Login" button. You will only need to do this the first time you launch the application. With all subsequent launches, you will be automatically logged in to FPinfomart.

* If you do not see this prompt you will need to clear your firewall settings and reload the application again. To clear your firewall settings, find 'firewall' (usually within the 'options' area), click 'reset settings', click 'save', and then exit.

Supported Blackberry Devices

The devices listed below are the ones currently supported by FPinfomart Mobile.

		Operating System				
		3.80	4.00	4.02	4.10	4.20
Blackberry Models	7100		•			
	7250		•	•	•	•
	7280		•	•		
	7290	•	•	•	•	
	7520	•	•	•	•	
	7750	•	•	•	•	
	8700				•	•
	8100					•

To find out which device and operating system you are using, please go to your device's 'Options' and select 'About'. Your model number and operating system will be listed here.

If you have any questions or encounter any problems, please contact Client Services at 1-800-661-7678.